

Part-Time Opportunity: Sauna Guide

LOCATION: TWIN CITIES

cedar+stone
NORDIC SAUNA

WHO WE ARE:

In the face of a stressful world, we are helping to melt away stress by guiding people through a practice that people of the North have been enjoying for centuries: the Nordic Sauna. Join us in pursuing healthier, more present, and successful lives.

We do this by:

- Inviting guests to join us for private sauna experiences at our nordic sauna spas
- Crafting custom built, heirloom quality saunas for homes and properties.
- Curating the highest quality sauna products in the world for resale.

Our fast-growing company is committed to Duluth, MN for decades—and the flourishing of the people who join us to live, learn, work, or play here. ***We cannot wait to expand this philosophy to the Twin Cities.***

HERE AT CEDAR & STONE WE VALUE:

Exceptional Customer Care When you become a part of our team, we hope to share in the collective goal of providing exceptional customer care and hospitality. From our guided sauna experiences, to our custom build projects—quality is key. Whether it be a guiding folks through the practice of sauna, tending to the wood stove, or informing clients about builds—taking care of the people we are working with is our top priority.

Our team members We believe that our strongest resource is our team of people carrying our vision out each and every day. From our sauna guides to our craftspeople we are investing in a team that is growing and vibrant. We are looking for people who desire to grow and learn. People who care deeply about serving others.

Sustainable Practices and Materials Our commitment to place includes focusing on local and regional partnerships that support our economy and our environment. From our retail items to our custom built saunas we strive to be thoughtful about our environmental commitments.

WHO WE ARE LOOKING FOR:

Our goal has always been to support the people in our community—and that reigns true as we look to build our team at our location in the Twin Cities. Our hope is to find a candidate who is looking for an opportunity to connect with community members through sauna, provide exceptional customer service, maintain and sustain a high end Nordic spa, and have a passion for the ways in which the sauna can relieve the stress of life. Flexible, positive, team players of all identities and backgrounds are encouraged to apply.

SAUNA GUIDE RESPONSIBILITIES:

- **Exceptional customer service with sauna guests:** Our relationship with our guests is imperative to providing them a great experience. We are committed to providing exceptional customer service for anyone who joins us. For the sauna host this will include: Guest welcome, check in, waiver processing, helping guests feel comfortable in the space, and answering questions throughout their experience.

- **Engaging with potential customers:** People always have questions about the space and the business. You will be trained to connect with curious folks in and around the space as an integral part of the position.
- **Knowledgeable about sauna and able to respond to questions:** You will be trained in sauna practice, culture, wellness benefits, and how Cedar & Stone operates, and our vision and mission.
- **Sanitizing, Cleaning, and Hospitality:** We have always had a high bar for cleanliness, and now more than ever we need to provide a fully sanitized space for each private experience who joins.
- **Fire starting, care, and tending:** At the heart of sauna is a great fire. It's the single most important element in making the experience high quality. You will be trained on fire starting, sauna stove tending, and fire safety and suppression.
- Other duties as assigned and may include retail stocking, deep cleaning and maintenance of the indoor and outdoor space, etc.

COMPENSATION & HOURS:

The successful candidates will be hired as a w-4 employee with regular payroll being run every two weeks. Compensation will be based on experience and skillset. Hired guides receive hourly wage as well as tips from clients during sessions.

Candidates must be willing to work flexible weekend hours, shifts of eight hours in length, consistently work in varying weather conditions, consistently operate a wood fired stove without supervision, and occasionally transport bundles of wood.

LOCATION DETAILS

This is a seasonal position and whoever is chosen for this opportunity will be trained to thrive at our winter residency in the North Loop of Minneapolis. We will be located at The Freehouse gastropub and hosting folks at our high end, outdoor Nordic spa. We are committed to high quality, integrated sauna culture and the profound wellness benefits that sauna has for all people. Extending this philosophy to the Twin Cities is an honor, and we look forward to more locations to come.

INTERESTED?

Please send a current resume, cover letter, and references to peyton@cedarandstonesauna.com to be considered for this opportunity.

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